

[English]

1) Test Drive Conditions for E-Bikes equipped with Shimano Steps

- A. This contract regulates the free loan of Shimano Steps-equipped e-bikes by Sociedade Comercial do Vouga to a private user interested in trying out and testing the use of these ebikes at his own risk for a period of 2 days.
- B. The loan of the e-bikes for testing is for a period of 2 days, at no cost to the user. The user who borrows the bicycles carries out the test drive at his own risk and undertakes to return them under the same condition, within 2 days.
- C. Booking requests are made online and are only valid after online payment of a deposit of 100 euros and receipt of an email confirming the availability of the e-bikes for testing, with date and place of delivery and return of the bikes to be tested.
- D. The deposit is intended to guarantee a portion of the amount that will be due in the event of a delay in the return, non-return or return with damage to the bicycle.
- E. The deposit will be returned by Soc. Com. within 48 hours of returning the bike if it is undamaged at the end of the test-drive and returned by the user within the 48-hour test-drive period. The security deposit will also be returned in case of failure of the test drive.
- F. The user assumes responsibility for all damages caused to the bike. This liability is not limited to the amount of the deposit. Exceptions to this are normal wear and tear resulting from use under normal conditions with careful riding.
- G. The user carries out the test at his own risk and assumes full responsibility for his own damage and for damage caused to third parties during the test drive.
- H. The user must use the e-bike with a sense of responsibility, respecting the code of driving on public roads, and is responsible for any fines or penalties arising from their conduct.
- I. All reservations can be cancelled by users by email up to 24 hours before the rental.
- J. All customers with scheduled reservations must report to the store 15 minutes before the scheduled time.
- K. Reservations are kept until 30 minutes after the scheduled time to pick up the bike, after that time the reservation is void.
- L. The delay in the delivery of the bike, if more than 2 hours in relation to the period of 2 days scheduled for the loan, will have a cost to the user of 50 euros for each day or fraction of a day of delay.

M. Soc. Com. Vouga reserves the right to confirm, change or cancel any reservation at any time.

2) Requirements of the user who makes the test

- A. The user must be of age and have a minimum height of 1.5 meters and maximum weight of 118kg.
- B. The user who takes the e-bike on loan for testing will have to sign a contract and will have to present at the time of withdrawal an identification document (citizen card or equivalent) and a bank proof of address. Submission of copies of documents are not accepted.
- C. The e-bike test-drive is forbidden to pregnant women, people who show signs of being alcoholic, the use of persons with physical or mental disabilities or people wearing prostheses is not recommended.
- D. The use of helmets is mandatory.
- E. Soc. Com. Vouga Portugal recommends the use of appropriate clothing and footwear.

3) Privacy Policy

- A. Soc. Com. Vouga is authorized to collect your name, address, contact number, email, location of the e-bike during the test, so we can guarantee the security and return of the e-bike borrowed and contact you for matters related to your experience and Shimano Steps products, in accordance with the GDPR data collection policies.